



1006 Executive Blvd. • Chesapeake, VA 23320
Ph. 757-548-4842 • 800-366-4341 FAX 757-547-9597

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To our valued Employees, Customers and Suppliers

Norton Sandblasting Equipment (NSE) is closely monitoring the developing situation concerning the coronavirus COVID-19 pandemic. Guided by our core values of family, respect, partnership and integrity, the health of our team members, customers and industry partners is our top priority at this time.

We have spent the past several weeks preparing for how the virus may impact our employees, customers, partners and communities in which we do business. Our fixed location and job sites are adhering to the latest updated guidelines provided by the White House Coronavirus Task Force, the U.S. Centers for Disease Control (CDC) and the Public Health Agency of Canada.

Throughout this — or any other challenge and opportunity — we lean on our core values to help us lead the way. First and foremost, we are treating everyone like family and doing what is necessary to protect you and your family — both from the illness, as per the most current guidelines, and also financially, by keeping our business up and running. At this time, no shipments of orders have been delayed by the coronavirus.

NSE has taken the following measures:

- NSE has deployed social distancing, a public health practice to prevent sick people from coming into contact with healthy people to reduce transmissions.
- NSE is discouraging physical greetings, such as shaking hands, as well as ensuring meeting spaces are large enough to establish at least 3 feet of space between participants.
- Employees are being encouraged to suspend all non-essential travel.
- NSE is restricting any non-essential visitors to the facility. Customer service personnel are to avoid close proximity to customers, and use hand sanitizer or wash hands before and after servicing each customer.
- To help prevent the spread of the virus, we are asking anyone who feels sick to stay home and have issued guidance to employees on reporting to work. NSE management will be closely monitoring and talking with each employee to ensure as much as possible that all of our staff remain healthy.
- We have provided resources to answer our team members' frequently asked questions and on how to protect themselves both at work and at home.
- We have stepped up our cleaning routines, with frequent wiping of commonly touched surfaces, such as door handles, desk tops, etc.

Currently, we do not foresee any inability to fully perform on any of our contractual obligations to our customers.

We remain committed to preventing the spread of this illness so that the healthcare system can effectively deal with it. We will get through this by doing what we can to limit the spread and keep moving forward. Updates on our actions and guidance will be provided as the situation evolves. Please contact your appropriate NSE representative if you have any questions or concerns.

Sincerely,

David Norton

David Norton, President